



# Benchmark your delays

A lack of capacity leads to delay - and this is expensive and annoying for airspace users and their passengers. At EUROCONTROL, we are determined to help deliver extra capacity. Measuring and analysing delay is an essential first step in doing that.

The Central Office of Delay Analysis, CODA, gives policy makers and airspace users consistent and comprehensive information on Europe's delay situation.

## Regular monthly reports on delay and its causes

We send out a monthly report on all delay causes. The data for these reports is given to us by aircraft operators and the Network Manager Operations Centre.

In compiling these reports, we:

- collect data from a wide variety of data providers
- validate the data to make sure that it is accurate, meaningful and complete

- use software-supported delay analysis
- verify, analyse, format and synthesise the data
- give internet access to our data and analyses.



Find CODA online at:  
[www.eurocontrol.int/coda](http://www.eurocontrol.int/coda)



## Make your own analysis

CODA offers two online analysis tools that air traffic management professionals and licensed aircraft operators can use, once they have obtained authorisation.

The CODA Report, CORE, allows users to compare key performance indicators with the average performance of all airlines operating in the European airspace as well as that of a “virtual” airline.

Users create their own virtual airlines by setting their own filtering criteria - such as aircraft type, flight type, sector length, company size, etc. However, the system will not display data when there are less than three operators for any given part so as to maintain data confidentiality.

Results are grouped into columns for easy comparison and the report can be e-mailed in PDF format.

The CODA Analysis Tool can be accessed by approved users who can consult a detailed analysis of their own airline and see aggregated reports of other airlines, in strict anonymity.

## Apply for access to the online analysis tools:

[coda@eurocontrol.int](mailto:coda@eurocontrol.int)  
or ring: +32 2 729 3391.



## Trends in Air Traffic Volume 7

Planning for Delay: impact of flight scheduling on airline punctuality.

<http://www.eurocontrol.int/documents/planning-delay-influence-flight-scheduling-airline-punctuality>