

## APPEL D'OFFRES-i - VIA « I-SOURCING »

### No. 19-130721-E

**Price Enquiry with a view to establish a development contract for the provision of support for the FEAST new English language web-based tool.**

The European Organisation for the Safety of Air Navigation (EUROCONTROL) was founded in 1960 by six States. It now has 41 Member States. EUROCONTROL's mission is to harmonise and integrate air navigation services in Europe, aiming at the creation of a uniform air traffic management (ATM) system for civil and military Users, in order to achieve the safe, secure, orderly, expeditious and economic flow of traffic throughout Europe, while minimising adverse environmental impact.

FEAST is a web-based tool for the selection and recruitment of Air Traffic Controller students operated under the UPP principle. The package consists of selection tests to assess the knowledge, skills, and abilities of candidates. 50 civil and military organizations make use of FEAST.

FEAST tools and services are:

- The provision of an online psychometric test battery for the selection of ab-initio ATC trainees (including English language assessment)
- First-line helpdesk and maintenance of the software platform on which FEAST runs
- Accreditation training on first implementation for all users
- Refresher class room courses and on-site training upon request of the user
- Organization and facilitation of the FEAST User Group
- Test development and validation of tests and other professional services related to FEAST

**The aim of this Price Enquiry is to select a supplier who can support the development of a new English proficiency test for FEAST. This English proficiency test should be suited to the selection of ab initio Air Traffic Controllers (ATCOs) and should be conceptualized as a web-based, fully computerized test.**

European  
Organisation for the  
Safety of  
Air Navigation

Organisation  
européenne pour la  
sécurité de la  
navigation aérienne

Rue de la Fusée, 96  
B- 1130 Bruxelles  
Tel: +32.2.729.90.11  
Fax: +32.2.729.90.44  
Telex: 21173 EUROC B

**Who should tender: Tenders with a proven expertise required, providing the tasks for this Contract.**

**Closing date: Monday, 20 May 2019 at 3.00 p.m. (Local (Brussels) Time)**

**Point of Contact:**

If you wish to receive the call for tenders please see the "important notice" below and if you have any other related questions, please contact:

Mrs. Paraskevi LOGOTHETI

EUROCONTROL Procurement Services

**e-mail:** [paraskevi.logotheti.ext@eurocontrol.int](mailto:paraskevi.logotheti.ext@eurocontrol.int)

**tel.:** +32 2 729 9676

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### IMPORTANT NOTICE

The full i-call for tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-call for tenders documentation please read and follow carefully the instructions below:

1. **If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.**
2. **If you are not yet a EUROCONTROL supplier, please follow the 4-step process described on the following link:**

**<http://www.eurocontrol.int/articles/supplier-portal-registration-procedure>**

3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall **be made electronically** and shall be exclusively made in strict accordance with the instructions given in the "NOTICE CONCERNING THE PRESENTATION OF TENDERS".
5. You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-call for tenders documents for the submission of tenders (especially Form i-AF32CFT).
6. You may not:
  - a) modify, edit and/or change the electronic documents;
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.
7. EUROCONTROL reserves the right not to send you the tender documentation, if your company is considered as incapable of submitting an offer to the i-call for tenders (size of the project, complexity etc.).

#### **An environmental notice:**

**With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.**