

APPEL D'OFFRES -i - VIA « I-SOURCING »

No. 18-110430-A

Subject: Technical support to PRISMIL

EUROCONTROL is the European Organisation for the Safety of Air Navigation (EUROCONTROL), founded in 1960 by six States. It now has 41 Member States. EUROCONTROL's mission is to harmonise and integrate air navigation services in Europe, aiming at the creation of a uniform air traffic management (ATM) system for civil and military users, in order to achieve the safe, secure, orderly, expeditious and economic flow of traffic throughout Europe, while minimising adverse environmental impact.

The PRISMIL service consists of a civil-military performance monitoring system that facilitates the combined performance monitoring of civil-military airspace management processes in a transparent and consistent way.

PRISMIL is a single source of comprehensive and integrated high-quality information on the civil and military utilisation of shared airspace.

The Business Intelligence solution facilitates, in a user-friendly way, performance measurement, monitoring, analysis, benchmarking, reporting and reviews at national, FAB or pan-European levels.

The purpose of the present call for tender is to provide technical support to the following tasks:

- the definition of key performance indicators in line with the business requirements,
- the collection, integration and harmonization of data collected from multiple ECAC AMCs and military organisations,
- the technical expert who maintain and develop PRISMIL (Portal/Database/Application),
- the PRISMIL service and guarantee the quality of its data and processes.

European
Organisation for the
Safety of
Air Navigation

Organisation
européenne pour la
sécurité de la
navigation aérienne

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Who should tender:

The Contractor shall provide Contractor's personnel who have the full spectrum of expertise required to perform the tasks of the Contract.

Closing date: 30 June 2018 at 3.00 p.m. (Local (Brussels) Time)

Point of Contact:

If you wish to **receive the price enquiry please see the "important notice" below and if you have any other related questions**, please contact:

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IMPORTANT NOTICE

The full i-call for tender documentation is in electronic format (.pdf).

If you wish to obtain the i-call for tendersdocumentation please read and follow carefully the instructions below:

1. **If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.**
2. **If you are not yet a EUROCONTROL supplier, please follow the 4-step process described on the following link:**

<http://www.eurocontrol.int/articles/supplier-portal-registration-procedure>

3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall **be made electronically** and shall be exclusively made in strict accordance with the instructions given in the "NOTICE CONCERNING THE PRESENTATION OF TENDERS".
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-call for tendersdocuments for the submission of tenders (especially Form i-AF3/2CFT).
6. You may not:
 - a) modify, edit and/or change the electronic documents other than to submit the required info and to sign/stamp where required;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and

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- e) transmit the documents without indication of the source.
- 7. EUROCONTROL reserves the right not to send you the tender documentation, if your company is considered as incapable of submitting an offer to the i-call for tenders(size of the project, complexity etc.).

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.