

## APPEL D'OFFRES-i - VIA « I-SOURCING »

### No. REF. 17-140704-A

#### **Call for Tenders for MSDE: Managed Services for the EUROCONTROL Network Manager Development Environment for 4 years with 1 optional extension of 1 year.**

The European Organisation for the Safety of Air Navigation (EUROCONTROL) was founded in 1960 by six States. It now has 41 Member States. EUROCONTROL's mission is to harmonise and integrate air navigation services in Europe, aiming at the creation of a uniform air traffic management (ATM) system for civil and military Users, in order to achieve the safe, secure, orderly, expeditious and economic flow of traffic throughout Europe, while minimising adverse environmental impact.

Within EUROCONTROL, the Network Manager directorate (NMD) is fulfilling the role of European ATM Network Manager according to the European Commission mandate.

Within NMD, the Network Technical Systems (NTS) is the division responsible for the technical development of the Network Manager (NM) services.

The DE Team (Development Environment team) is the group within the NTS organisation supporting the software development environment and the development teams. Beside the support activities, the DE Team has the following duties:

To enhance and maintain the Software Configuration Management tools implementing the Software Configuration Management process;

- To provide the appropriate Software Configuration Management working practices, tools, and training;
- To participate to improvement projects when DE team resources are required;
- To manage the NTS IT development environment infrastructure;
- To represent NTS in all the IT technical and change control boards and meetings;
- Currently, the team is staffed with a mix of EUROCONTROL staff and external resources.

European  
Organisation for the  
Safety of  
Air Navigation

Organisation  
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EUROCONTROL NMD/NTS has decided to convert the DE team activities into a managed service to be provided by an external partner to better support the digital transformation and to offer new services to the NTS teams.

**Who should tender: Contractors who can deliver the Managed Services mentioned above and who have proven expertise and resources in providing such service.**

**If this Call for Tenders should interest you, please read the important information below:**

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**Tender closing date: 13 February 2018**

### Point of Contact:

If you wish to receive the call for tenders please see the "important notice" below and if you have any other related questions, please contact:

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## IMPORTANT NOTICE

The full i-call for tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-call for tenders documentation please read and follow carefully the instructions below:

- (i) **If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.**
- (ii) **If you are not yet a EUROCONTROL supplier, please follow the 4-step process described on the following link:**

**<http://www.eurocontrol.int/articles/supplier-portal-registration-procedure>**

- (iii) EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
- (iv) Submission of tenders shall **be made electronically** and shall be exclusively made in strict accordance with the instructions given in the "NOTICE CONCERNING THE PRESENTATION OF TENDERS".
- (v) You may:
  - a) print out the documents;
  - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
  - c) use print-outs of the electronic i-call for tenders documents for the submission of tenders (especially Form i-AF3/2CFT-ET).

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- (vi) You may not:
- a) Modify, edit and/or change the electronic documents other than to submit the information required and to sign/stamp the document.
  - b) transmit such documents to any third person who has no need to know them;
  - c) post such documents on any private or public website;
  - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
  - e) transmit the documents without indication of the source.
- (vii) EUROCONTROL reserves the right not to send you the tender documentation, if your company is considered as incapable of submitting an offer to the i-call for tenders (size of the project, complexity etc.).

**An environmental notice:**

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.