

ENQUETE DE PRIX-i - VIA « I-SOURCING »

No. 18-660453-E

Provision of tasking services for the delivery of Staff Satisfaction Survey

This Price Enquiry addresses interested tenderers capable of delivering a Staff Satisfaction Survey, for the EUROCONTROL Maastricht UAC, that will be used to measure the level of satisfaction and level of engagement of MUAC staff.

EUROCONTROL

The European Organisation for the Safety of Air Navigation (EUROCONTROL) was founded in 1960 by six States. It now has 41 Member States. EUROCONTROL's mission is to harmonise and integrate air navigation services in Europe, aiming at the creation of a uniform air traffic management (ATM) system for civil and military Users, in order to achieve the safe, secure, orderly, expeditious and economic flow of traffic throughout Europe, while minimising adverse environmental impact.

Maastricht Upper Area Control Centre (MUAC)

The Maastricht Upper Area Control Centre (MUAC) is part of the EUROCONTROL Agency and is tasked with the provision of Air Traffic Control (ATC) services to general air traffic in the upper airspace over Belgium and Luxembourg, and to general and operational air traffic in the upper airspace over the Netherlands and the north-western part of Germany.

Who should tender:

Suppliers that are in position to offer and guarantee the supplies as described in paragraph 1 above.

Closing date/time: 18/07/2018, 15:00 CET (Local (Brussels) Time)

Point of Contact:

If you wish to receive the price enquiry please see the "important notice" below and if you have any other related questions, please contact:

European
Organisation for the
Safety of
Air Navigation - MUAC

Organisation
européenne pour la
sécurité de la
navigation aérienne -
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IMPORTANT NOTICE

The full i-price enquiry documentation is in electronic format (.pdf).

If you wish to obtain the i-price enquiry documentation, please read and follow carefully the instructions below:

1. **If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.**
2. **If you are not yet a EUROCONTROL supplier, please follow the 4-step process described on the following link:**

<http://www.eurocontrol.int/articles/supplier-portal-registration-procedure>

3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall **be made electronically** and shall be exclusively made in strict accordance with the instructions given in the "NOTICE CONCERNING THE PRESENTATION OF TENDERS".
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-price enquiry documents for the submission of tenders (especially Form i-AF32PE).
6. You may not:
 - a) modify, edit and/or change the electronic documents, other than to fill in the required information into the enclosed form ref: 18-660453-E Form AF32PE Price Declaration;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.
7. EUROCONTROL reserves the right not to send you the tender documentation, if your company is considered as incapable of submitting an offer to the i-price enquiry (size of the project, complexity etc.).

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.

i-PRICE ENQUIRY

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