

APPEL D'OFFRES-i - VIA « I-SOURCING »

No. 17-220143-A

Validation & Human Factors support for Network Operations Management / Airspace Simulation

The purpose of the contract is to setup a validation and a human factor support service to cover EUROCONTROL's needs for air traffic validations via Real Time Simulation exercises. It concerns the support to the INA Istanbul RTS project.

The Contractor will provide validation methodology and human factor support for the preparation, conduct, analysis and reporting of each experiment.

Tasks will involve:

- Validation Strategy
- Experimental Plan
- Conduct of RTS
- Analysis and reporting

This call for tenders is subject to the signature of the Agreement with DHMI Istanbul.

Who should tender:

The Contractor Personnel shall demonstrate:

- Confirmed experience with experimental design and planning, and validation of ATC concepts.
- Understanding of air traffic management concepts (airspace, procedures, human factors ...)
- Excellent command in English
- Understanding and proven experience with the application of the E-OCVM with the real time simulations
- Mastering of statistical concept and data analysis tools (e.g. SPSS; Excel ...)
- Drafting of experiment report, minutes; presentation skills
- Office IT skills and tools (e.g. Word; Excel; Lime Survey; Google Earth)

European
Organisation for the
Safety of
Air Navigation

Organisation
européenne pour la
sécurité de la
navigation aérienne

Closing date: 18/04/2017, 15:00 Brussels time

Point of Contact:

If you wish to receive the call for tender please see the "important notice" below and if you have any other related questions, please contact:

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IMPORTANT NOTICE

The full i-call for tenders documentation is in electronic format (.pdf).

If you wish to obtain the i-call for tenders documentation please read and follow carefully the instructions below:

1. **If you are already registered in the EUROCONTROL Supplier Portal, please send an e-mail to the Point of Contact mentioned above to get access to the documentation.**
2. **If you are not yet a EUROCONTROL supplier, please follow the 4-step process described on the following link:**

<http://www.eurocontrol.int/articles/supplier-portal-registration-procedure>

3. EUROCONTROL accepts no responsibility whatsoever for the completeness, accuracy and/or timeliness of the transmission of the electronic documents (nor for the electronic documents themselves).
4. Submission of tenders shall **be made electronically** and shall be exclusively made in strict accordance with the instructions given in the "NOTICE CONCERNING THE PRESENTATION OF TENDERS".
5. You may:
 - a) print out the documents;
 - b) forward the documents further on a strictly need to know basis (always fully acknowledging the source, i.e. EUROCONTROL), and
 - c) use print-outs of the electronic i-call for tenders documents for the submission of tenders (especially Form i-AF32CFT).
6. You may not:
 - a) modify, edit and/or change the electronic documents;
 - b) transmit such documents to any third person who has no need to know them;
 - c) post such documents on any private or public website;
 - d) alter the originating source (EUROCONTROL) and or copyright signs etc., and
 - e) transmit the documents without indication of the source.
7. EUROCONTROL reserves the right not to send you the tender documentation, if your company is considered as incapable of submitting an offer to the i-call for tenders (size of the project, complexity etc.).

An environmental notice:

With a view to reduce the exponential growth of paper consumption, we would invite you only to print out electronic documents received and/or request paper copies of the price enquiry documentation if you are actually considering to submit a tender.