

CEFA:

CRCO's secured Extranet for Airspace users

CEFA is a **secured website** which is **free of charge** to airspace users who have signed up for it. It makes exchanging air navigation billing information between airspace users and the Central Route Charges Office much easier and quicker.

With CEFA, you can:

- download your **billing documents**
- consult your **financial situation** online
- consult your **fleet data** online
- modify your **fleet data**
- send **changes** in your billing address and contact details
- **submit claims**
- **monitor** the **status** of your claim
- have your claims **processed faster**.

CEFA offers you these advantages:

- it will **cost you nothing**
- it gives you **secure** and **confidential** online access
- its URL is secured
- it is **simple to use**
- **available** 24h/24h; 7/7
- it will **save** you lots of **time** and money
- you can have **multiple CEFA accounts** for your company with specific access roles assigned to different people.

Ask for your secured and confidential online access to CEFA now by sending an e-mail to:

r3.crco@eurocontrol.int

You can find more details on CEFA on our website:
<http://www.eurocontrol.int/crco>

CEFA Support

E-mail: r3.crco@eurocontrol.int

Telephones: +32 2 729 38 88
+32 2 729 38 58
+32 2 729 38 92
+32 2 729 38 98

Telefax: +32 2 729 90 93

Address: EUROCONTROL
Central Route Charges Office
Rue de la Fusée 96
Brussels 1130
Belgium

Internet: <http://www.eurocontrol.int/crco>